

Anguilla Library Service

Annual

Report

Department of Library Services



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Highlights 2013

26,482
loans

7
Kindles
available
for loan

More than 300
students view
OECS
exhibition on
"Climate
Change"

ICT Lab opened with 24
computers for public use

CLASP 2013
focused on
disaster
preparedness

Facebook page launched.

3,050 Items added To the Catalogue

1,844 children's
e-books viewed

VISION

Striving to be a dynamic service offering universal access to information resources that foster lifelong learning and build community.



MISSION

STATEMENT

The Department of Library Services is committed to being the premier resource for the information needs of the Anguillian Community and the preservation of its culture, through the delivery of relevant, innovative and integrated services by competent, highly motivated & customer-focused professionals.



1. Director's Remarks

The year 2013 saw even greater constraints, budgetary and otherwise, than the previous year as the Department of Library Services continued to work towards meeting the expectation of doing more with less. Within that context, the department continued to pursue new initiatives and programmes doing so with a fair degree of success.

The Department of Library Services continued to forge partnerships and collaborations with community partners in an effort to realize the goal of remaining relevant and visible. We partnered with the Department of Disaster Management in another successful CLASP venture; we participated in the British Library Funded Endangered Archive Programme (EAP) initiative. We were again a partner in the Annual Lit Fest, and partnered with the OECS Secretariat Climate Change Initiative in mounting what turned out to be a very successful exhibition on Climate Change.

The Department also continued to adapt technologically renewing its relationship with EBSCO in an effort to better serve that segment of the population engaged in study and research. While awaiting the completion and launch of its website the Department took to Social Media launching its Facebook Page, and in October 2013 officially opened its brand new ICT Centre.

Meanwhile the Department's five year strategic plan that began in 2010 under a renewed mission statement was revisited and updated in an effort to ensure its continued relevance.

The small complement of staff in the Department of Library Services must be commended for its hard work and commitment to the task of ensuring that the Anguilla Library Service remains relevant and viable in an environment of literacy challenges and Technological changes. Together we continue to strive.

.....
Bernard B Wattley
Director



2.

Collections

&

Customers



2. Collections & Customers

2.1 Collection Management

Currently there are 29,704 resources on the library's database. This represents 3,050 more resources than the previous year 2012 (26,654 resources). Financial constraints since 2009 continue to negatively impact the collection management of the various sections in the library. US-based companies Gumdrops Books, WT Cox and Baker and Taylor Inc. remain the biggest suppliers for new resources (DVDs, books and magazines). Most sections saw slight increases in stock except for the reference sections.



Some of the increase on the database is attributed to the generous contributions by donors local and abroad and the cataloguing of collections from the Anguilla Community College (ACC) and the Teachers' Resource Centre (TRC). Most of the donations received came in the form of books but the library also received donations such as kindles and computers. So far, the library has catalogued 199 (ACC) and 794 (TRC) resources respectively. In-house cataloguing and indexing of resources in the heritage section continues as well as our efforts to find customers new information resources and tools such as e-books and services.

E-Reader Lending Service

The e-reader lending service is one of the ways that the library is incorporating new technologies to keep up with recent technological advancements. The new initiative was only made possible because of contributions from donors abroad. The e-reader lending service allows users and interested persons the opportunity to experience what using an e-reader/tablet would be like. The service can also help persons who in the future might purchase an e-reader to make a more informed decision. The service is free but interested persons must become a member of the library and sign an e-reader agreement. Once persons have signed on for the new service they can borrow the e-reader for two weeks at a time. The e-readers given to the patrons were stocked with a variety of titles for them to choose to read. We also looked at various options and platforms that would allow our users who have kindles and tablets to loan books from a library's e-book collection via a website. Finance again proves to be our biggest hurdle in offering new services to customers.



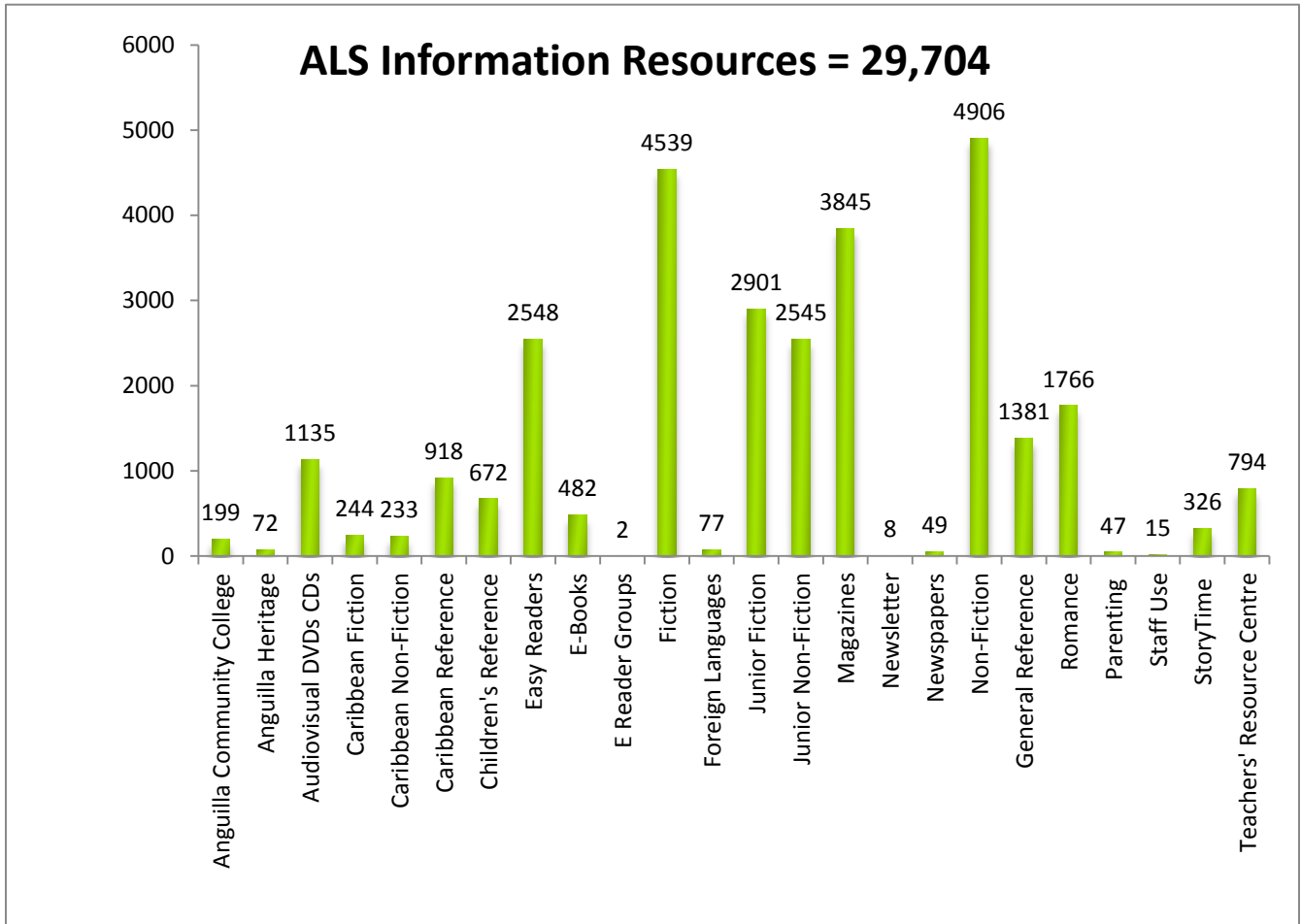


Chart 1: shows resources (books, DVDs, magazines, e-readers etc) of ALS including resources of TRC & ACC



2.2 Circulation and Information Technology (IT)

The library had 26,482 in loans from books, magazines and DVDs in 2013. This is an increase of 1,237 more loans than the previous year 2012 with 25,245 loans. This demonstrates that the library had a satisfactory 2013 and there has been an increase in loans two years in a row. Our circulation activities continued to be made possible due to support from the Department of Information Technology & E-Government Services (DITES) who responded with regular updates of the library management system, Alexandria and maintenance of the public access computers. DITES also played a major role in bringing the ICT lab to life by setting up the computers and the network.

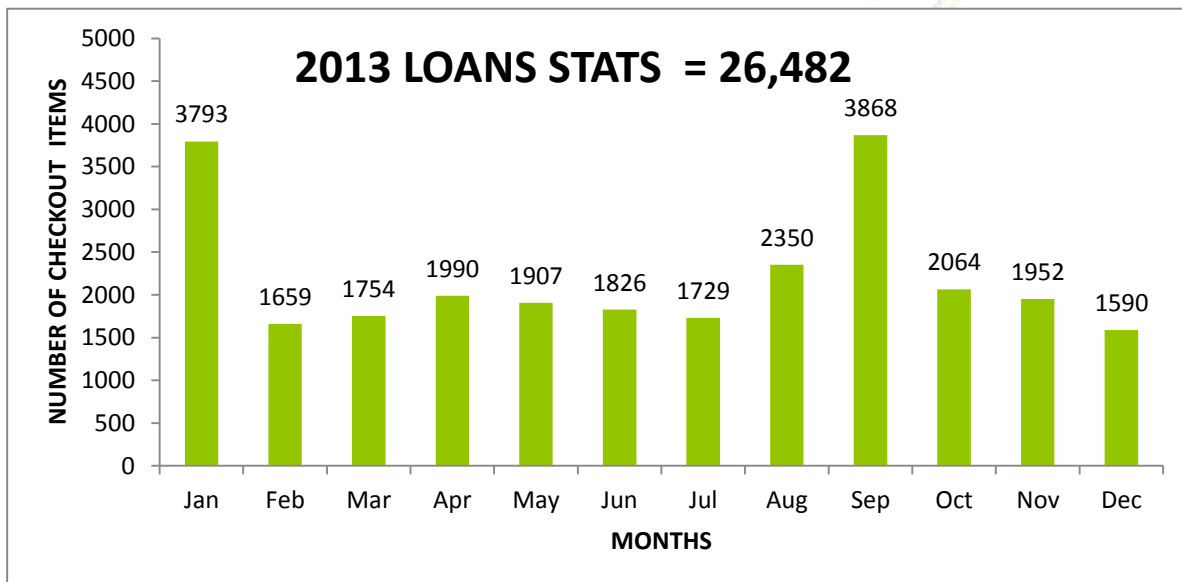


Chart 2: shows loans from Jan-Dec, 2013.



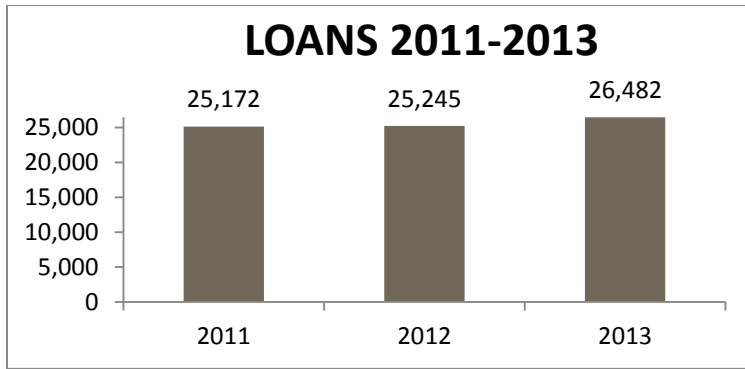


Chart 3: shows the number of loans (books, magazines & DVDs) for the last three years. Additionally the chart shows an increase in loans two years in a row.

Table 1: 2013 CIRCULATION STATISTICS

<i>Months</i>	<i>LOANS</i>	<i>RETURNS</i>	<i>Holds</i>
<i>January</i>	3793	2321	36
<i>February</i>	1659	1206	56
<i>March</i>	1754	1192	23
<i>April</i>	1990	1472	16
<i>May</i>	1907	1403	25
<i>June</i>	1826	1245	16
<i>July</i>	1729	1511	11
<i>August</i>	2350	2220	25
<i>September</i>	3868	1872	25
<i>October</i>	2064	1376	44
<i>November</i>	1952	1398	23
<i>December</i>	1590	1240	23
<i>Sub totals</i>	= 26,482	18456	323
TOTALS		18,456	323

This table shows the major transactions of the circulation desk (Loans, Returns & Holds) for information resources such as books, magazines, CDs and DVDs for the period 1st January to December 31st 2013 arranged by the months of the year.

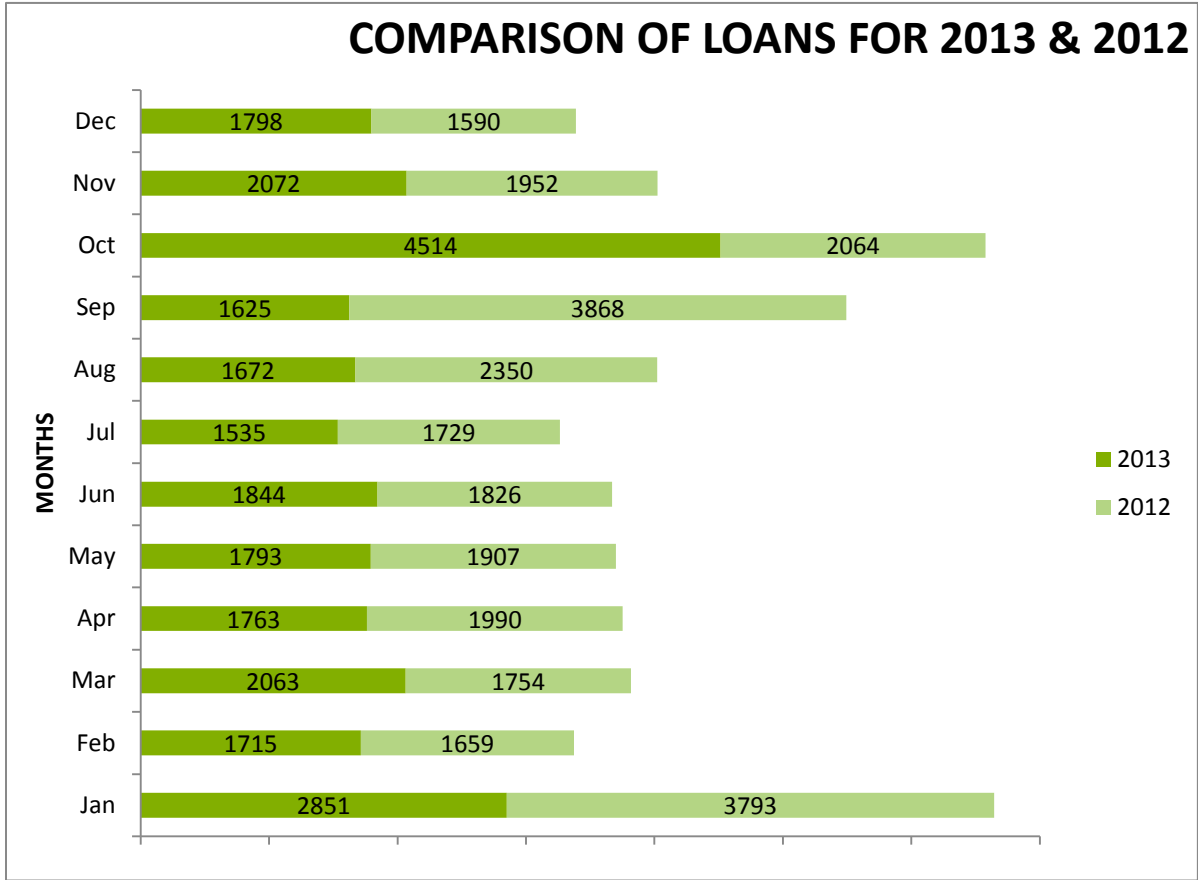


Chart 4: illustrates the comparison in loans between 2012 & 2013 from Jan – Dec.



2.3 Information and Reference Services

Internet Use on the Public Access Computers

The library added 24 new public access computers available for Internet use, research and word processing and other computer applications. The library also became a free Wi-Fi Hotspot. Two hundred and ninety (290) Internet bookings were recorded in 2013 compared with five hundred and twenty-eight (528) bookings in 2012. This illustrates a continued decline in the use of public access computers for Internet access. However, the total for Internet bookings relate to paying customers and do not represent the use of computers by students of both primary and secondary for homework, research, word processing, games and printing. Many students particularly Sixth Formers who bring laptops and tablets benefitted from the library becoming a free Wi-Fi Hotspot. The library also anticipates future use of the computers in the ICT Lab for conducting classes and sessions.

Trends, Users & Technology

Like all the other areas of service the main challenge facing staff was to maintain satisfactory levels of customer service while adjusting to working with fewer resources. The library staff has been creative in introducing students to alternative sources of information especially when they expect to find prescribed texts in the library. Users are beginning to understand that the maze of

information freely available on the World Wide Web sometimes does not meet requirements in terms of the adequacy, relevance and authority of the sources needed for their course work.

Sixth formers and distance education students are the most regular users of research and study facilities. It is gratifying to note that students across the age spectrum appreciate the 'quiet' spaces for prolonged study along with outlets for their digital devices and Wi-Fi access. The Reference section also seemed to be a sanctuary for persons, who may not be enrolled in courses, but wish to increase their knowledge about interests they are passionate about while others take time out to think.

Popular areas for queries revolved around local and regional issues, literacy and environmental studies, business, management, health, the arts and vocational guidance. From October 2013 access to electronic resources was reinvigorated when EBSCO representatives approved trial access periods to four databases and made concessionary arrangements for covering the subscription fees. The databases include access to e-books on various subjects including fiction, Caribbean books and periodicals and multidisciplinary journals. By the end of the year 213 searches were made, resulting in the downloading of 189 full text articles. The on-going subscription to JSTOR also contributed to student research with 327 successful full-text articles downloaded. Some users conduct their research on Google Scholar which provides links to JSTOR and then request the particular document from the library. Parents and teachers used Tumblebooks

Library www.tumblebooks.com to access e-books for young children; 1,844 books were viewed during the year, 1,132 when compared with 2012. TumbleBook Cloud Junior and TumbleBook Cloud, later expansions to the TumbleBook package, have begun to attract older readers from grade 3 up with 689 views.

Table 2: Book Views of Year 2013: TumbleBooks Applications

<u>Months</u>	<u>TumbleBooks Library</u>	<u>TumbleBook Cloud</u>	<u>TumbleBook Cloud Junior</u>
January	65	0	0
February	26	0	0
March	198	0	0
April	700	243	45
May	217	83	118
June	93	27	22
July	67	20	10
August	51	27	18
September	54	4	6
October	63	12	34
November	228	6	12
December	82	0	2
<u>Total Views</u>	<u>1844</u>	<u>422</u>	<u>267</u>

Customer access to e-resources should increase when the library website comes on stream. The major stumbling block with regard to the security of the government's website was addressed with a software upgrade that involves the hosting of the Alexandria databases on the Cloud by the software vendor, Companion Corp.

2.4 Patrons

Membership at the library grew to 3,835 patrons in 2013 from the 3,534 in 2012 (see charts 5 & 6). This meant that the library added another 301 patrons. Again the library's biggest gains in patrons were in the adult, child (primary) and child (secondary) categories.

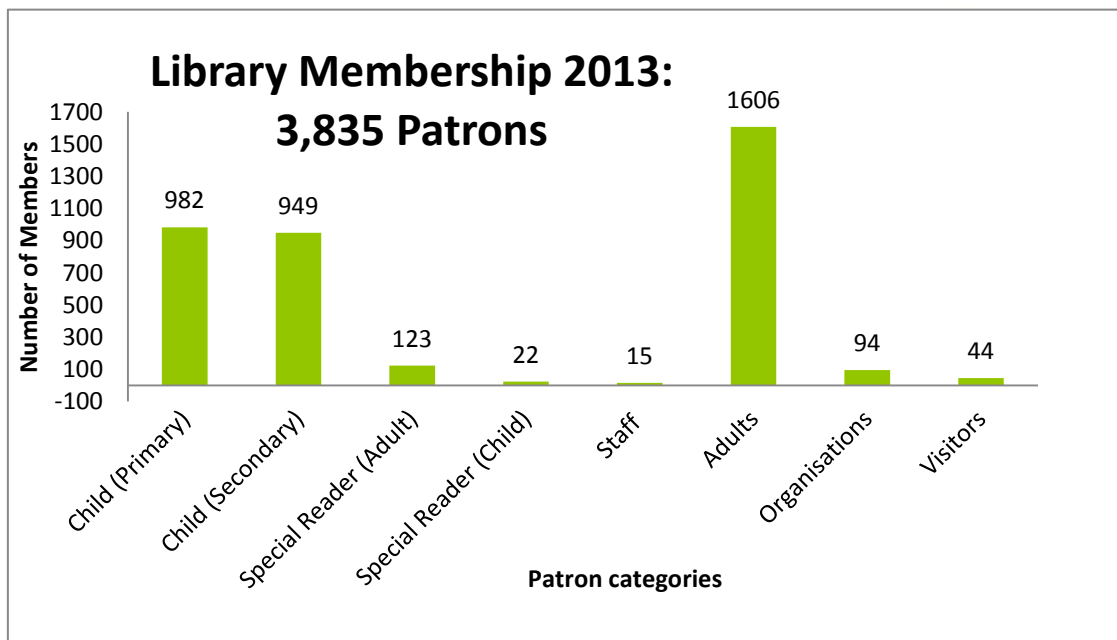


Chart 5: Library Membership 2013



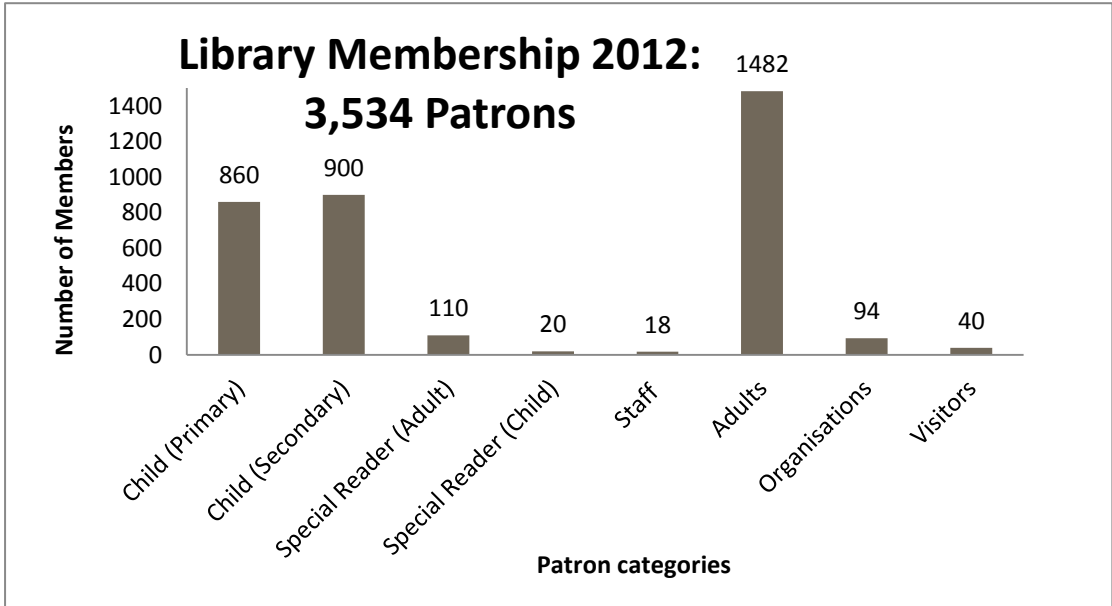


Chart 6: Library Membership 2012

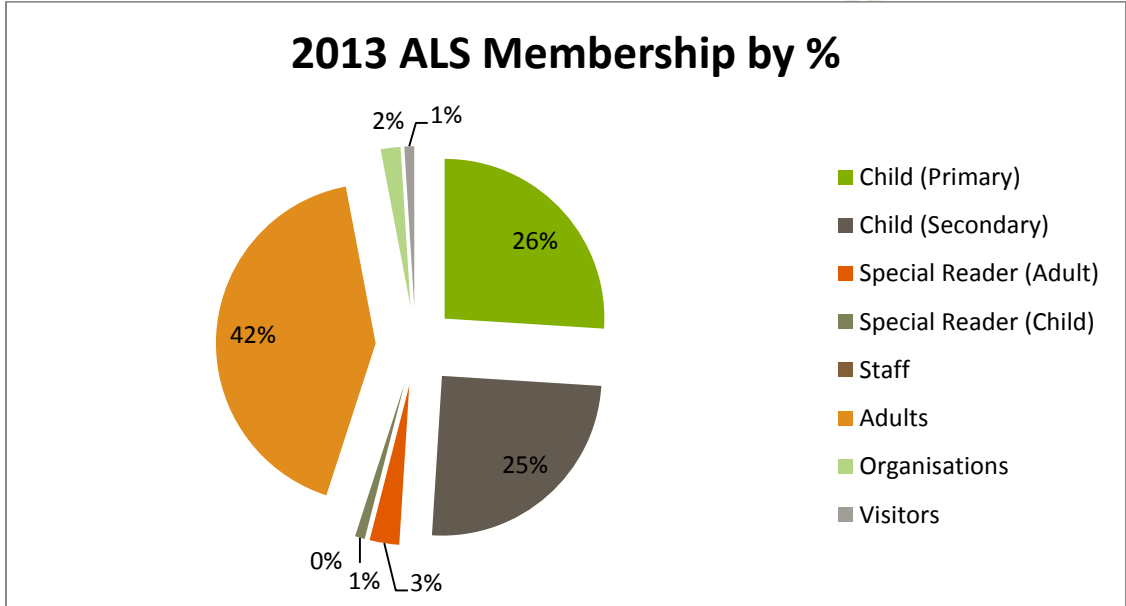


Chart 7: illustrates membership by percentage



3. Spotlight on

Staff



3. Spotlight on Staff

Deep sadness marked the beginning of 2013 due to the untimely death of Ms Linda Lake, who had worked with the department from 1997 to 2008. Working relationships continued with Ms. Lake after her transfer to the Department of Youth and Culture. Her knowledge of “things Anguillian” was tapped for queries and she assisted the Library with the hosting of cultural events and activities.



During the year under review some of the positions as indicated on the department's organizational chart (**Appendix 2**) were filled by the following persons:

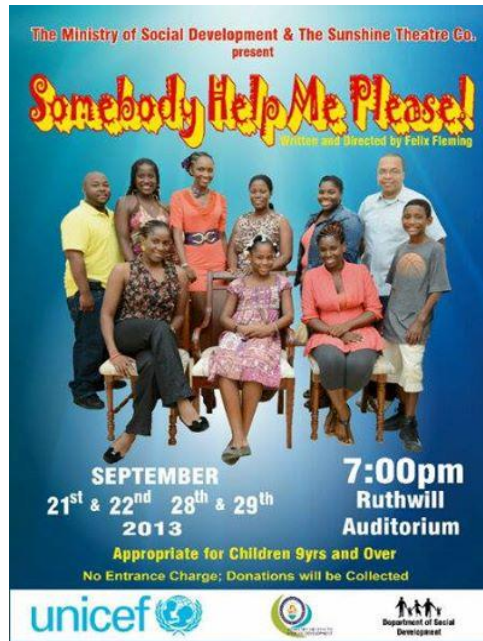
<u>Director:</u>	<i>Bernard Wattley</i>
<u>Deputy Director:</u>	<i>Carmen Oliveras</i>
<u>Systems Librarian:</u>	<i>Julianne Leveret</i>
<u>Acquisitions Librarian:</u>	<i>Anika Hughes</i>
<u>Reference Librarian:</u>	<i>Violet J Grell</i>
<u>Senior Library Assistant:</u>	<i>Jansie Webster</i>
<u>Library Assistant:</u>	<i>Anthea Roach, Joycelyne Mills Kimisha Richardson, Cassilda Thomas</i>
<u>Executive Secretary:</u>	<i>Cutelyn Phillips</i>
<u>Clerical Officer:</u>	<i>Kurlida Richardson</i>
<u>Security Officer:</u>	<i>Kelley Fleming</i>
<u>Cleaners:</u>	<i>Dagner Hughes, Annette Carty</i>
<u>Gardener:</u>	<i>Melvin Zakers</i>



Development Activities

- Library Assistant Anthea Roach participated in a workshop under the theme “Preservation for Caribbean Libraries and Archives: Exploration of Issues, Solutions and Resources” held at the National Library of Trinidad and Tobago during the period 8 – 10 July, 2013.
- The use of the broadcast medium for the dissemination of information was the focus of a presentation to the staff by Mr Keith ‘Stone’ Greaves, Programme Director of Radio Anguilla. He focused on the range of activities the Library may become involved in such as reading scripts, individual/group interviews, planning programmes and the preparation of releases.
- Anthea Roach and Cassilda Thomas joined the production team of “Somebody, Help Me Please” under the direction of leading dramatist, Mr Felix Fleming. Mr Fleming was commissioned by the Department of Social Development to write and produce a play for giving a voice to the issue of child abuse. Both Anthea and Cassilda in their roles of production assistant and actor respectively gained valuable experiences and skills which can be adapted to the work environment.





- A “development day” was earmarked for staff during Reach Out 2013 which presented the opportunity to learn about some of the programmes and services offered by the Bibliotheque (Library) in French St Martin. The staff was especially excited over the plans for a new, spacious facility due to be opened in 2014.



ALHCS Job Training Programme

The Anguilla Library Service participated in the Albena Lake Hodge Comprehensive School Job Training Programme during the summer. Raemisha Petty joined us at the library for a six week placement. She was friendly, courteous and open to learning and assisting in all areas of the library, especially the circulation desk where she was able to communicate with the library's patrons.

Ms Petty also participated in the Children's Library Annual Summer Programme and was assigned as a helper to the youngest group of attendees. She was a great help in this area as she ably embraced the task of dealing with twenty (20) children between the ages of 5 and 6 by assisting with the art and craft and other activities.



*4. Programmes,
Outreach &
Partnerships
(POP)*



4. Programmes, Outreach & Partnerships (POP)

4.1 Books and Schools

Despite the fact that some schools choose to opt out of the programme and set up their own school libraries the Anguilla library service is continuing with the distribution of a box of books to each classroom of the primary and some private schools who requested to join the programme.

Apart from the usual box of books an assortment of books is prepared for the Special Needs students. In addition to the schools the department has continued to serve other organisations that requested books. Some personnel from these organisations are also given the opportunity to visit the library and select books most suited for their residents or institutions.



4.2 Storytime

Library assistant, Cassilda Thomas continues to assist and maintain the weekly Saturday morning programme “Storytime” for young children. Between 10:30 and 11:30 children can listen to stories on different themes and participate in games, quizzes, art and craft and other activities. Special occasions such as Black History Month, Mother’s Day and Father’s Day, Christmas were celebrated with craft activities, special stories and movies.



Cassilda also read stories at various pre-schools during Early Childhood Month in March as well as during Reach Out 2013 and Community Workers Week 2013.

The financial institutions of Anguilla celebrated Financial Literacy month in October as designated by the Eastern Caribbean Central Bank (ECCB). The ECCB staff usually assists with the hosting of Storytime with stories, games and other activities.



4.3 Children's Library Annual Summer Programme (CLASP) 2013

The Anguilla Library Service has been successfully hosting the Children's Library Annual Summer Programme (CLASP) over the past fourteen (14) years. It is a two week programme that incorporates, dance, song, drama, art and craft, poetry, games and storytelling to reinforce the theme of a particular year. Our objective to raise awareness of issues and information sources pertinent to the national and regional heritage continues to be our driving force.





In spite of the prevailing economic trials the library forged ahead once again to facilitate the programme and made it a success. The programme began on the Wednesday, 10th July, 2013 and ran for two weeks, closing on Wednesday, 24th July, 2013.

THEME

As in 2009 the Anguilla Library Service once again collaborated with the Department of Disaster Management (DDM) for the 2013 summer programme to

*focus on the important topic of disaster preparedness using the theme “**We Ready, We Safe!**”.*



The idea was to educate the young population about how they can prepare their households in the event of a natural disaster. From the theme it was our expectation that participants would become aware of the concept of how to cope before, during and after a natural disaster. Ideas, activities and field trips were created around this theme.



Ever Ready Squad: 5 – 7 yrs



Preparedness Posse: 8 – 9 yrs





Careful Crew: 10 – 12 yrs

FUNDRAISING

Various fundraisers were planned and executed to raise funds for the programme, including a breakfast and luncheon. They were supported from the general public. A number of businesses contributed to the breakfast and luncheon, thus cutting overhead spending costs for the library, making them a success. Several organisations contributed with funds and in kind donations which helped to ensure the implementation of CLASP 2013.



VENUE

CLASP 2013 was hosted at the Department of Library Services and the auditorium located at the Teacher's Resource Center. This year it was hassle free as we were able to fully book the Auditorium for the entire programme.

Special activities such as games and large group presentations time were held in the auditorium, while team rooms were set up in different areas of the library, namely, the children's area, the reference room and the magazine area.

REGISTRATION

As per the CLASP registration for the past few years, a target of 60 children between the ages of 5 – 12 was adhered to. Each team was allotted space for 18 – 20 children per team.

Registration was slated for the entire month of June, 2013 on a first come, first serve basis. Each team was given five stand-by spaces in case of cancellations.



The participants were divided into three teams based on age. The teams were given theme related names:

Ever Ready Squad: 5 – 7 yrs

Preparedness Posse: 8 – 9 yrs

Careful Crew: 10 – 12 yrs

The age groups proved to be quite manageable, with the assistance of the helpers. The Ever Ready Squad had eighteen participants, the Preparedness Posse had twenty three participants and the Careful Crew had twenty three participants making a total of 64.

PERSONNEL

As always special attention is given to our resources persons who freely give of their time and knowledge in their fields of expertise. The resource persons must also be commended for their ability to engage the staff and children alike, they managed to introduce everyone to the natural disasters that are likely to affect us and the importance of preparing ourselves and protecting our homes.



Special thanks to the two presenting members of the staff from the Department of Disaster Management, Ms Susan Hodge and Miss Melissa Meade for their introductions and talks on natural disasters and the interactive sessions with the EOC (Emergency Operation Centre), also to Xavier, Shara and Jermaine.



Thanks must also be given to the Anguilla Fire Department and the Ambulance Service for their time and expertise during their visit on the Emergency Day. Much appreciation goes to The Anguilla Fire Department for their safety talks given to the Staff of the Anguilla Library Service and the volunteers. Thanks to Miss Gina Grell who so ably did the drawing and depiction of the T-Shirt design and Miss Kurlida Richardson for her introduction to basic first aid. Much gratitude is also extended to Mr Keithstone Greaves from Radio Anguilla for recounting his experiences during the volcanic crisis in Montserrat.



Without the energy and the contribution of time from the staff of Anguilla Library Service, Artesha Richardson, Sharnice Richardson, Mia Hughes, Raemisha Petty who was on the ALHCS student placement programme, Kristina Davis, Kennisha Busby, Marla Hughes, Shauna Kae Lake, Markeve Hughes, Phoebe Coppin, Mary Chewning, Tirichmir Gumbs and Shellifia Wade it would not have been possible to supervise CLASP participants in an efficient manner.



ACTIVITIES

Sessions for songs, games, stories, trips, crafts and other learning activities were planned to reinforce the importance of disaster preparedness. During planning a lot of emphasis was put on each activity being interactive as it makes participants even more interested to learn ways in which they can help to prepare themselves, and their households.



The participants were treated to a visual and interactive introduction to tracking hurricanes and also to a session with personnel from the Anguilla Fire Department and the Ambulance Service as well as the Emergency Operation Centre. They were introduced to the different pieces of equipment used to aid the firemen in their rescue operations. Some of the volunteers took turns putting out a controlled fire with water and fire extinguishers. The participants were also shown the different kinds of fire extinguishers and their uses.



The ambulance team showed the participants how to take their blood pressure and the different pieces of equipment used in ambulance while the EOC personnel

taught the participants the Phonetic alphabet used by the radio personnel at the Emergency Operation Centre.

The field trips included a visit to the beach where the participants were given a talk on Water Safety and were taken on a trip to follow the tsunami safety path.



CLOSING PROGRAMME

For the closing presentations CLASP teams performed the Disaster theme song to the tune of “Don’t Worry, Be Happy”. A special piece written by the late Linda Lake entitled “Hungry Lenny” was performed by Richelle Roach. Other presentations included a skit entitled “Good Neighbors” by Preparedness Posse, a skit and dance entitled “DCH” by Careful Crew and a story, “Anansi and Fire”, read by Anthea Roach. On display were the art and craft projects.

4.4 Reach Out 2013

3rd – 8th June, 2013

“You Belong @ Your Library”

Reach Out 2013 under the theme “You Belong @ Your Library” began on Monday 3rd June with a Radio Address by Director of Library Services, Mr. Bernard Wattley. This message was also repeated throughout the day and the rest of the week. It highlighted the plight of the library and its dreams for the future, in addition to this, Mr. Wattley spoke briefly on the activities that were scheduled for the week, which included storytelling, the launching of the library survey, a “digitize “day, an afternoon of word games entitled “Wonderful World of Words”, a staff retreat, a movie afternoon entitled “Big Movie Afternoon”, a breakfast as a fundraiser, storytime live and the finale of the week, a poetry evening entitled “Word Jam”.




Monday also saw the launch of the library survey entitled “Chat with the Library”, geared towards gaining feedback from the public on the quality of the services and service received at the library. The survey also aimed to discover ways in which we can improve the library and its services. As well as the survey, the library hosted a digitize day along with the Anguilla Archaeological and Historical Society, whereby persons were asked to bring in pictures and documents of historical value to be scanned and entered into a digital database.

DIGITIZE TODAY at the LIBRARY

WANTED

OLD PHOTOS



The Anguilla Archaeological & Historical Society and the Anguilla Library Service have teamed up to collect old photographs that reflect Anguilla's history. Search through those old valises, boxes and envelopes. Bring your photos to the Library. They will be scanned on the spot and returned to you.

For more information contact your Library. axalibrary@gov.ai, 497-2441

Participate in Preserving Anguilla's Story for generations to come!

A number of persons made contributions to the day, including but not limited to Trevor ‘Ras Bucket’ Davis and Kevin Croft, both past athletes of Anguilla.

As part of the outreach of the library, a number of staff members visited the primary and pre-primary schools for story reading sessions with the students. Jocelyn Mills visited with the students of St. Mary’s Pre-School and Valley Primary School. Kimisha Richardson and Anika Hughes visited the Alwyn Alison Richardson Primary School and the Tr. Gloria Omolulu School. Kurlida Richardson read stories at the Adrien T Hazell Primary School and the Morris Vanterpool Primary School. Also visiting schools were Carmen Oliveras and Cutelyn Phillips at the Outreach Pre-School while Anthea Roach read at the Vivien Vanterpool Primary School, Bernard Wattley at the Orelia Kelly Primary School and Cassilda Thomas at the Ebenezer Pre-School.

Feedback from the storytelling in the schools indicated that it was well received and much appreciated. Feedback from the schools included the following comments:

- It went well*
- Teachers liked that the stories involved the children, they were interactive*
- The stories were well received by the children*
- The children wanted a longer storytime session*

The library hosted an afternoon of games (Wonderful World of Words) on Tuesday, 4th June beginning at 3:15pm until closing time. Games played included a number of board games such as scrabble, card games, puzzles and Pictionary.

On Wednesday 5th June, the staff of the library held their retreat which included a trip to the Bibliotheque (library) St. Martin, a tour of the St. Martin Heritage Museum, and an island tour.



Big Movie Afternoon at the library was held on Thursday, 6th June from 3:15pm, the movie shown was Escape to Planet Earth donated by Video Dynesty. It was well attended, snacks were provided as well.

The library held a fundraiser on Friday morning entitled "Friday Breakfast". Donations for the breakfast were obtained from J.W. Proctors, Cuisinart Resort and Spa, Kevin Paul (Anacaona), and Unique Supermarket.

On Saturday morning, the library held a live broadcast of the Storytime programme, courtesy of Radio Anguilla. It was hosted by Janis Elijah and Cassilda

Thomas and was well received by both parents and children alike. The theme of the storytime was Anguilla Day.

On Saturday evening, the library hosted a poetry evening, entitled “Word Jam”. A number of writers were invited to come and perform their poetry, while other persons were invited to attend as part of the audience. The night was a success despite the late start.

Customer Satisfaction Survey

As part of the Reach Out 2013 a survey was launched entitled “Chat With Your Library”. The purpose of the survey was to gauge the satisfaction levels of the library patrons, as well as to discover the demographics of the patrons being reached. Persons were asked to rate certain areas of service in the library including the availability of resources, ease of finding materials, the borrowing and returning process, comfort levels including seating and cleanliness, business hours and customer service.

The responses from 64 persons show that most of them are satisfied with many of the services including the availability of resources (58.3%), ease of finding materials (58.3%), and the borrowing and returning process (46.7% found it to be very useful) and the business hours (75%).

From the responses received the patrons would like to see the collection improved most in the following areas: Teen Resources, Children Books, Caribbean Fiction/Non Fiction, Science/Technology, Romance and Health/Medical.

Also gleaned from the survey was that the library needs to improve its technological infrastructure; some of the areas mentioned were that the library needs more online databases, more printing facilities, a library website, access from home computers, scanners and more computers.

The survey's responses showed that a fair number of respondents felt that the library staff is attentive, knowledgeable, helpful, courteous and efficient.

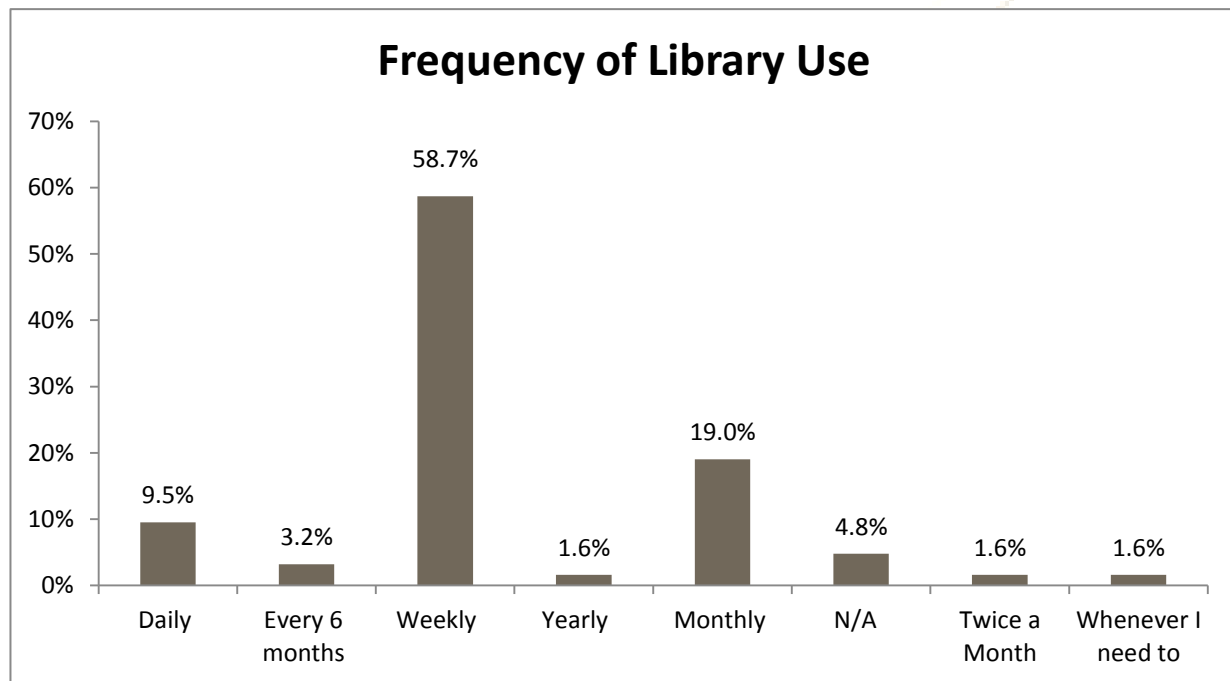


Chart 9: Showing the frequency in which users visit the library. Most persons visit the library weekly.



Chart 10: Showing the success of patrons locating materials when visiting the library. Visits to the library are successful for the most part.

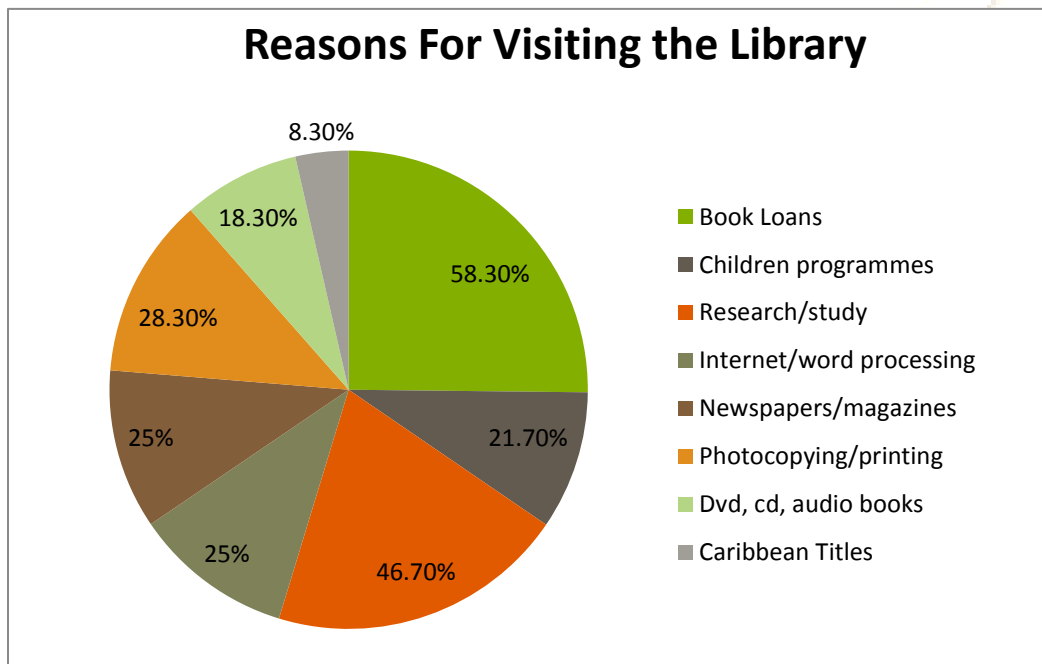
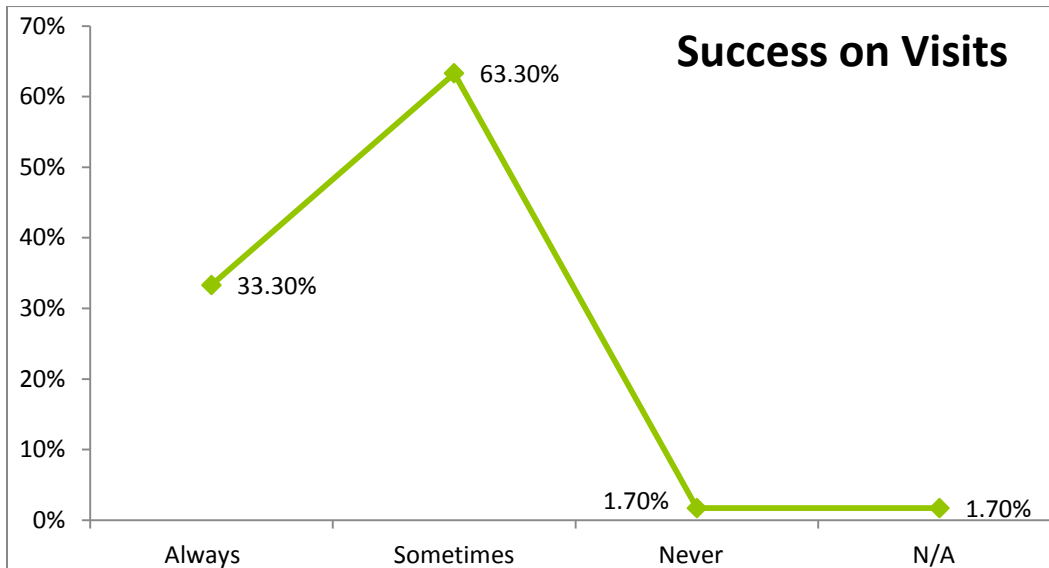


Chart 11: Shows the main reasons persons visit the library. Book loans are the main reason for visiting the library



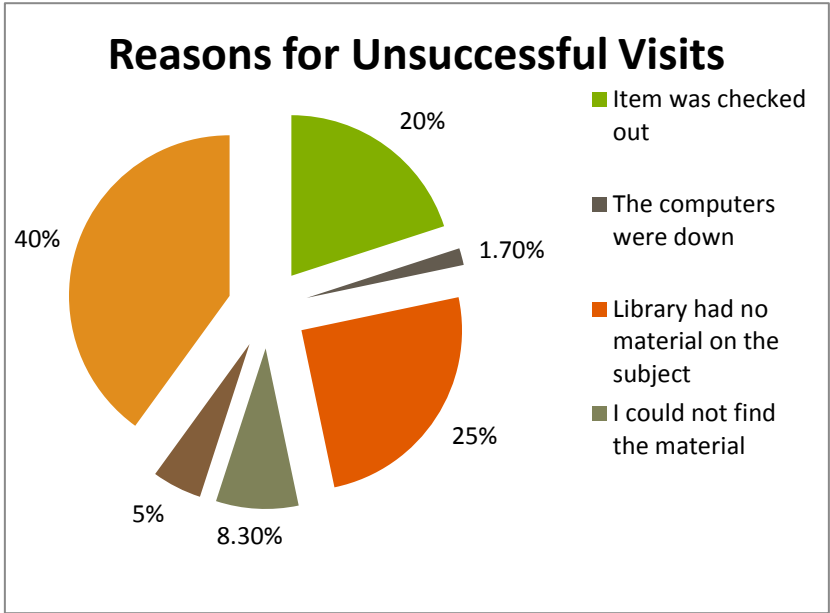


Chart 12: Shows the reasons why patrons are not always successful on finding the materials they need when visiting the library.

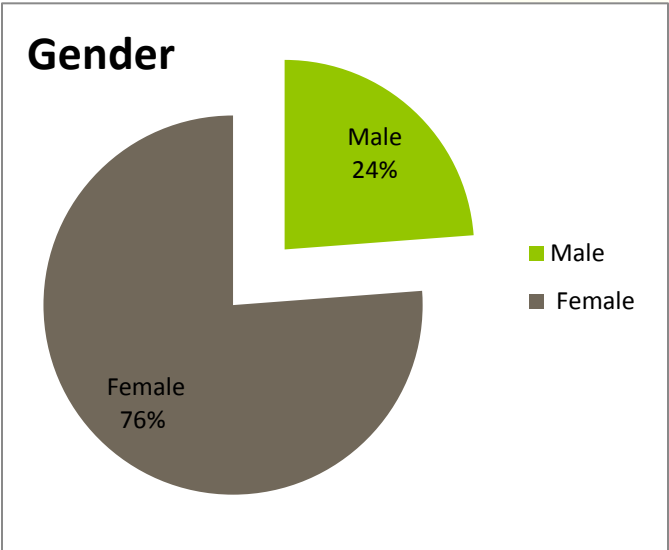


Chart 13: Shows the Gender of the respondents. Twenty Four percent of the respondents were male and seventy six percent were female.



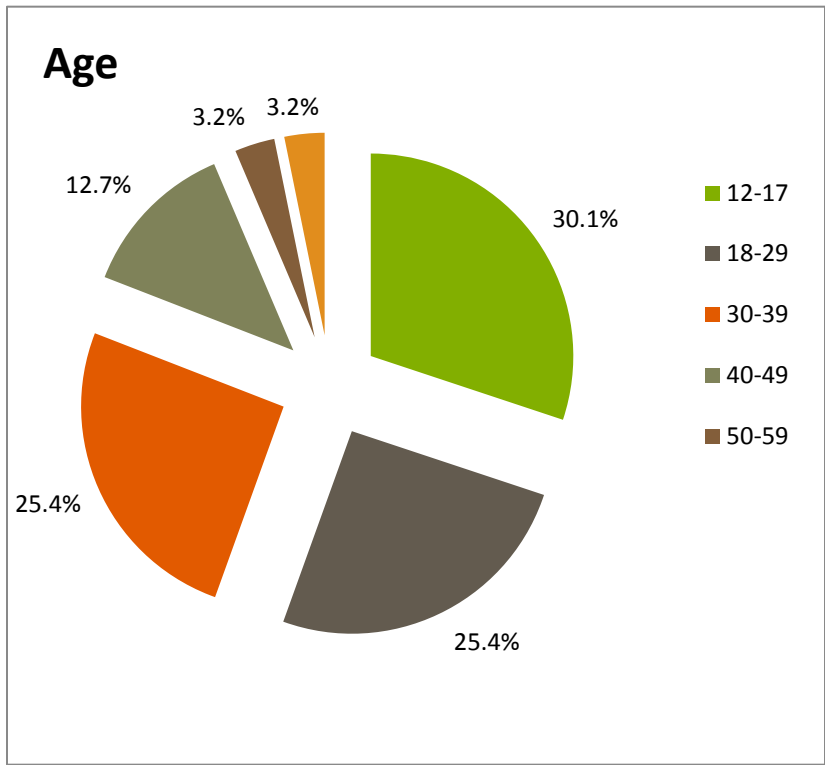


Chart 14: Showing the age ranges of the respondents. Most of the respondents were between the ages of 12 and 17, followed by the 18 – 39 year olds.

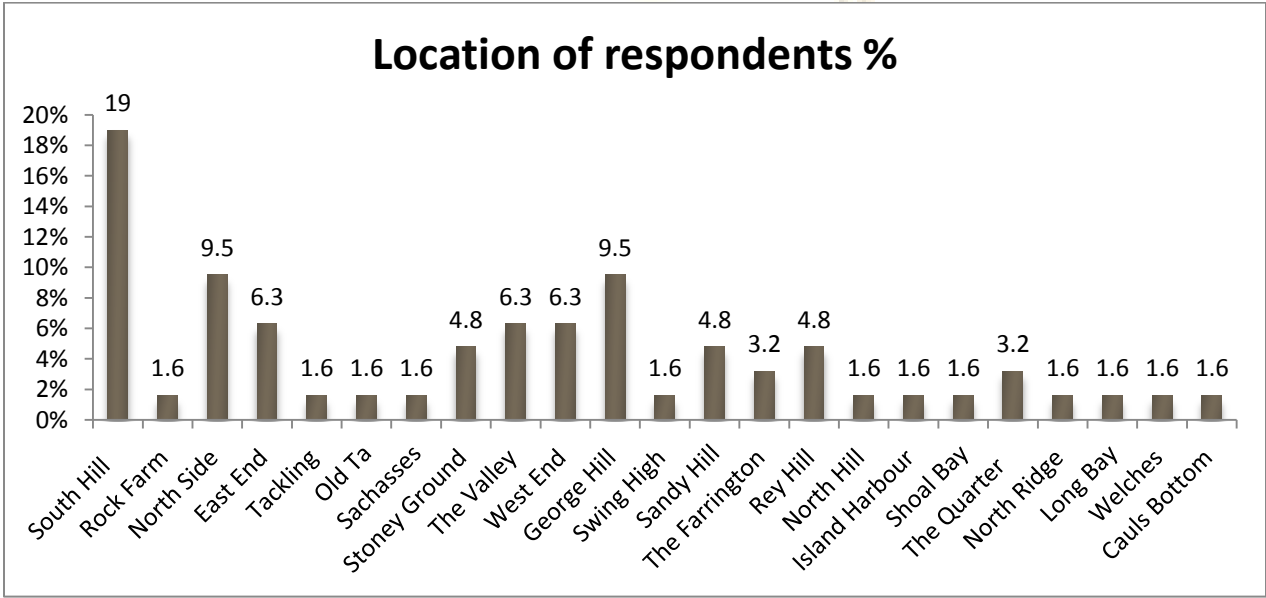


Chart 15: Showing the location of the respondents. Most of the respondents were from South Hill (19%), followed by North Side and George Hill with 9.5% each.



4.5 ALS Summer Reading Club

Thirty-seven (37) children between the ages of 4-13 participated in the second annual Summer Reading Club under the theme Make Waves @ Your Library. The month long programme, from July 31 – August 30, 2013 aimed to boost literacy by promoting an appreciation for reading so that participants can in turn become lifetime readers and library users.



At the start of the programme each child was given a reading log/activity booklet. The reading log was used to record every book read during the month. Participants then had to rate each of the books in their log. For example if a participant did not like a book at all then that book was given a one star rating. If the participant loved the book then the book was given five star rating. The booklets also contained activities such as puzzles and colouring pages.





Some of the children were asked to write a brief 100 word summary, a short story using magazine clippings for illustrations and some children even make a seafood dish using a recipe found in a book. Participants were also invited to attend events to coincide with the theme. Events included a story time/games morning, a field trip on a glass bottom boat/picnic, a craft day and a movie afternoon.



4.6 Class Visits & Library Orientation

The library hosted a number of schools during the year 2013. The Outreach Pre-School (TOPS) visited the library and was treated to story time courtesy of Kurlida who read Henny Penny using the flannel board and Puppet Theatre by Casilda.

The Valley Primary School Infants class visited the library for storytime. Casilda read Goldilocks and the three bears using the flannel board. The Omolulu International School also visited the library where they were introduced to the library and treated to a story by Casilda. Miss Thomas has been an asset in this area as she is really interested in storytelling and working with young children. She also visited the St. Mary's Preschool and the Outreach Pre-School where she presented stories.

An orientation session was hosted for a fifth form class from the Albena Lake Hodge Comprehensive School and they were instructed about how to use the library and to avoid plagiarism. Mention has already been made about staff conducting reading sessions in classrooms during Reach Out 2013.



4.7 Exhibitions

Black History Month

The black history month display under the theme “Celebrating Black Ingenuity and Creativity” concentrated on the achievements of black inventors and persons that made strides in their perspective areas of expertise. These areas included music, health and medicine, railways, steelpan, everyday items and the inventions of George Washington Carver.

*The **Music** section of the exhibition featured a brief history of the links between the music of today and yesterday and our African heritage. Featuring genres such as swing, gospel, pop, disco, jazz, R & B, ragtime, dancehall, reggae, blues, zouk, rock & roll, calypso, bebop and negro spirituals. It also highlighted lyrics of popular songs, such as dancehall queen, its electric boogie woogie, jump in line, one good thing about music, when it hits you, you feel no pain.*

*Another area of the music section was the **steelpan**, the theme of this section was “**The Birth Of The Steelpan**” which highlighted the history and development of the steelpan. On display was a large steelpan that formed the focus point of the display and two steelpans on loan from Mr. Michael “Dumpa” Martin, a renowned local pan master, teacher and entertainer. Mention was given to a number of Master Tuners like Sonny Roach, Neville Jules, Winston Simon, Lincoln Noel, Ellie Mannette, Anthony Williams, Rudolph Charles, Denzil Fernandez and Bertie Marshall. Also depicted were the types of steelpans and the parts of the steelpan.*

The Health and Medicine section featured doctors and other persons that created and improved health related equipment and medicines. Persons such as Albert Crenshaw, Patricia E. Bath, Benjamin Carson and William Minton just to name a few.



The Inventors sections featured inventors of engineering equipment, railway equipment, farming and everyday items. Included in this section were Sarah Boone, Andrew Beard, Otis Benjamin, Benjamin Banneker, Madame C.J. Walker and Granville T Woods. A section was specifically designated for Mr. George Washington Carver, scientist, botanist, educator and inventor entitled “Father of Chemurgy” (applied chemistry concerned with preparing industrial products from agricultural raw materials) highlighting his many inventions made from peanuts.

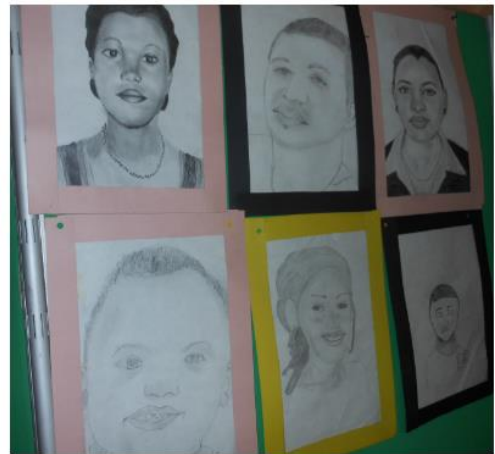
Statistics

The Statistic Department launched their 2013 Statistics Weeks exhibition during the month of October under the theme “Statistics For Every Life”. The week of celebration began on the 13th and ended on the 18th. Included in this display were famous statisticians, the winner of the competitions for the week, the census 2001 and introduction to the staff of the statistics department and the history of statistics. Also included in the exhibition was a section entitled “International Year of Statistics 2013 – Recognizing the contributions of statistics to societies worldwide”.



Youth Escape 2013

The Department of Youth and Culture presented the art work of participants from the Youth Escape Summer Camp in the library's lobby and exhibition area.



Fisheries

The Department of Fisheries and Marine Resources launched a display during the month of November concentrating on the Sea Turtle and Lionfish. On display were a preserved lionfish specimen, and the shells of various species of turtle, and equipment used in the department to complete their job.



The exhibition showcased the cleaning of the lionfish and recipes and ways that the fish can be cooked. Information was also displayed about the lionfish and how invasive it can be and also the results of an area being invaded by the lionfish, whose population increases at an alarming rate.

The turtle section of the exhibition showed the different kind of turtles in the Caribbean and Anguilla and the stages of growth cycle and turtle habitats. Highlighted were the leatherback turtle, the green sea turtle and the hawksbill sea turtle.

Geological Society

During the month of August, the geological society in collaboration with the environmental club of the Albena Lake Hodge Comprehensive School and the Department of Tourism launched a display showcasing the rocks and other geological materials as part of their summer camp. Some of the sections were “The Birth of a Coral Island”, “The Death of a Volcano”, “Rocks and Crystals”. On display were specimens of rocks and crystals, also the timeline of types of rock.



Climate Change



Ms Tecla Fontenard, Communications Specialist from the OECS Secretariat under the project Rallying the Region to Action on Climate Change mounted an exhibition with the theme “Building a Climate Conscious Society” in tandem with two (2) Environmental Meetings held in Anguilla. The impressive opening ceremony on September 30th included students from schools in the surrounding areas.





More than 300 students from all the primary schools across the island as well as from the Albena Lake Hodge Comprehensive School visited the exhibition over the four-day period that the exhibition was mounted at the Library. The format of the user education sessions included a tour of the exhibition, the viewing of DVDs about the impact of climate change in the Caribbean, discussions, quizzes and the presentation of promotional give-aways.



Anguilla Lit Fest 2013

The Department also partnered with the Anguilla Tourist Board and the Department of Education re the Anguilla Lit Fest in providing space for the interface between primary school students and participating authors as part of the “Champion of Literacy” segment. The Library also mounted a display in recognition of the work of internationally acclaimed poet Nikki Giovanni and Haitian writer Edridge Dandicat.

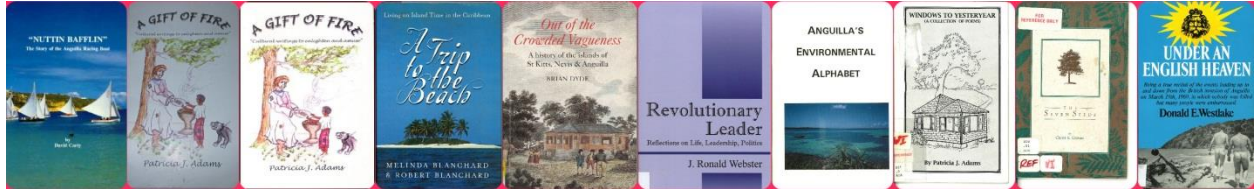


Authors: Fabian Fahie, Toure', Nikki Giovanni & Edridge Dandicat





Fest showed off more than 40 books by local authors such as Colville Petty, James Ronald Webster, Daisy 'Wong' Richardson, Lena Gumbs, David Carty, Nat Hodge and Patricia J Adams. Some of the titles on display included:



A guide to birds of Anguilla

Anguilla tranquil isle of the Caribbean

"Nuttin Bafflin": The story of the Anguilla Racing Boat

Bless our forebears

A handbook history of Anguilla

Under an English heaven

Scrap Book of Anguilla's Revolution

The reptiles and amphibians of Anguilla, British West Indies

Paddy the goat that saved Anguilla

Medicinal Values of twenty local plants of Anguilla





4.8 Facebook Page

“It is time; we are here and we look forward to a fruitful interaction.

Welcome and visit regularly”

facebook

Email or Phone Password Log In

Keep me logged in Forgot your password?

Anguilla Library Service is on Facebook.

To connect with Anguilla Library Service, sign up for Facebook today.

Sign Up Log In

ANGUILLA LIBRARY SERVICE

Anguilla Library Service

★★★★★ (8 ratings)

238 likes · 25 talking about this · 2 were here

Library

Mon - Fri: 9:00 am - 5:00 pm

Sat: 9:00 am - 1:00 pm

CLOSED: Sundays & Holidays

About

Photos Likes

Highlights

Anguilla Library Service

3 hours ago

Come and join us on this Friday March 28, 2014 @ 3:15pm for our showing of Khumba. — with Cassilda Joanna Thomas Carty and Bernard Wattlely.

Movie Madness

Anguilla Library Service

Yesterday

Throwback Thursday, courtesy of the Anguilla Library Service. Circa 1990's

Old Factory on the right and Brooks & Sons Paint Shop on the left. The Factory also housed the Old Cotton Gin. Presently, Valley Bistro, Sotheby's International Realty, Kobbe Design along with other businesses. — with Bernard Wattlely and 4 others.

With these few words the library began its foray on the social media website Facebook on September 1, 2013. Indeed we are hoping through Facebook to strengthen our relationship with customers, make our presence known in the Anguillian community, and promote library events and activities. Already we have

seen evidence that opening the page created a greater awareness about happenings at the library. For example, the Montague Kobbe's "Night of the Rambler" book launch generated a lot of traffic to the page and our Guess Where and Throwback Thursday posts generated much fun and enthusiasm.

4.9 Numeracy and Literacy Fair 2013

The library partnered with officers from the Teachers' Resource Centre (TRC) for a second time to host an all-day fair to promote literacy and numeracy by way of fun filled activities. The fair held on November 15, 2013 from 9:00am-3:00pm accommodated roughly one hundred and seventy (170) grade 3 students from the public primary schools on the island. Eighty (80) students from the Alwyn Allison Richardson Primary School (AARPS), Morris Vanterpool Primary School (MVPS), Vivien Vanterpool Primary School (VVPS) and Adrian T Hazell Primary School (ATHPS) attended the morning sessions. Then approximately ninety (90) students from the Valley Primary School (VPS) and the Orealia Kelly Primary School (OKPS) attended the afternoon sessions.





Six (6) activity areas were created in and around the Edison L. Hughes Library and Education Complex for the fair. The activities of the fair included a movie, a treasure hunt, a game zone, a Do It Yourself (DIY) craft area, string art and balloon art area and an area for storytelling. The library was responsible for three of the activities; the treasure hunt, the game zone comprising of computer and board games and the DIY craft area.



4.10 ICT Centre



Work continued on completing the ICT Centre that was being funded by a group of expatriate homeowners under the leadership of Dan Brown, internationally acclaimed author of “Da Vinci Code” fame. This project experienced several setbacks for a variety of reasons but with the installation of the air conditioning units and the installation of the computer equipment the Lab was officially opened on 30 October, and is a definite enhancement to the physical plant. The opening was attended by the Honourable Minister of Education Mr Jerome Roberts. The sponsors were unable to have physical representation at the opening but sent a message of congratulations. The ribbon was cut by the Permanent Secretary with responsibility for the Library, Mrs Chanelle Petty-Barrett.

This improved facility significantly enhances not only the internet access offering of the department but it has the potential to serve as a training facility for workshops and other similar events.





4.11 Other “Partnering” Initiatives



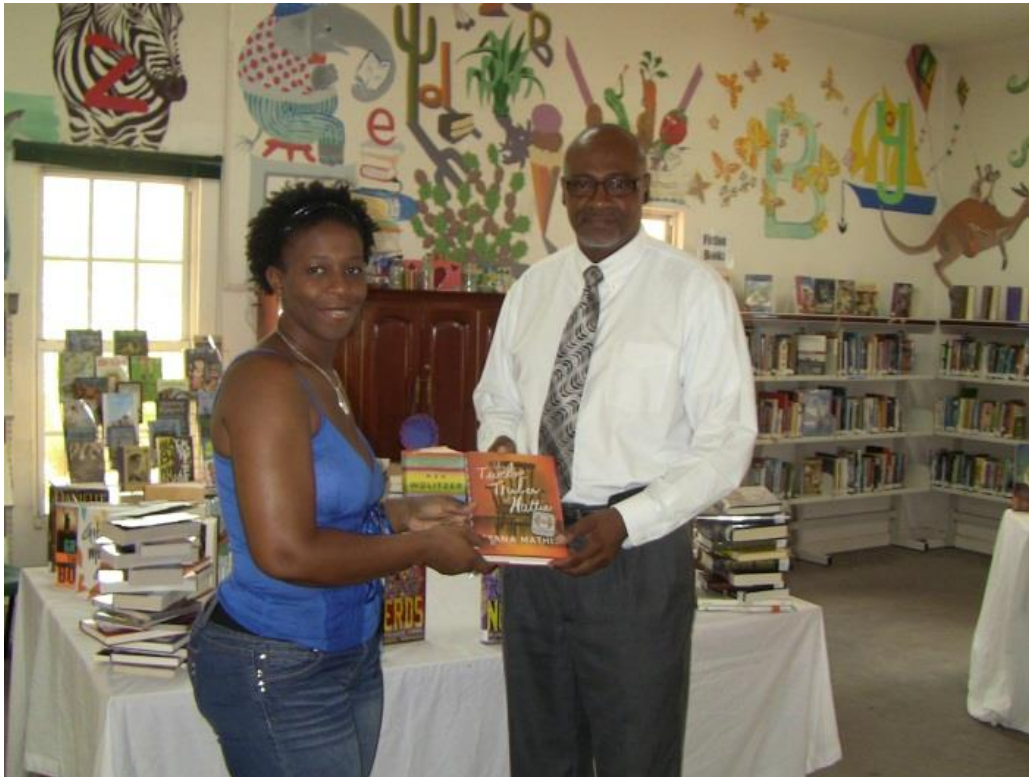
Into The Eye Game

The Library also provided a location for the launch of the locally produced hurricane preparedness game INTO THE EYE a valuable addition to the national heritage output.



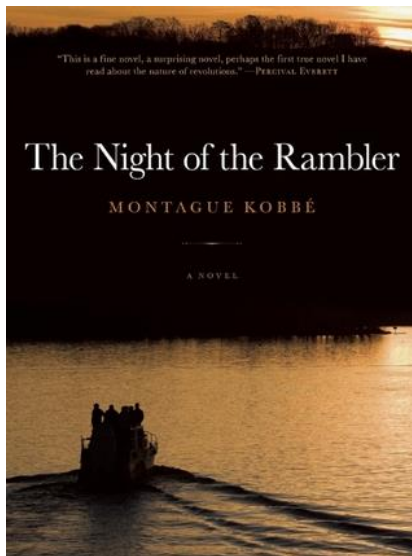
Donation of Books

Arrangements were made through a local representative for the delivery of a donation of adult and children books to the department Mrs Donna Golkin and family of New York, visitors to Anguilla, responded to a wish list of books needed for both adults and children with a generous donation. She worked through her contact person, Ms Yvette Stubbs, who was invited to the Library to view the displays of new books. Donors provide invaluable support especially during challenging times and deep appreciation was relayed to Mrs Golkin.



The Night of the Rambler Book Launch

Another event in which the department of Library Services was pleased to be involved was the launch of a novel authored by Montague Kobbé. This novel chronicles aspects of the Anguilla Revolution.



Dame Bernice Lake Law Award & Exhibit

In keeping with its aim of honouring the legacy of celebrated jurist, the late Dame Bernice Lake, the Anguilla Bar Association sought the department's participation in designating the library as a fitting location for a permanent commemorative display and also for the annual presentation of the Dame Dr. Bernice V. Lake QC Memorial Award to the Top CAPE Law Student in Anguilla.



The inaugural event took place on January 22, 2013 with the unveiling of “the emblems of mortality of Dame Bernice” exhibit and the presentation of the first Memorial Award to Mikeela Skellekie for her outstanding performance in CAPE Law at the Albena Lake Hodge Comprehensive School.



Awardee 2013 - Mikeela Skellekie

Archives Development Initiative

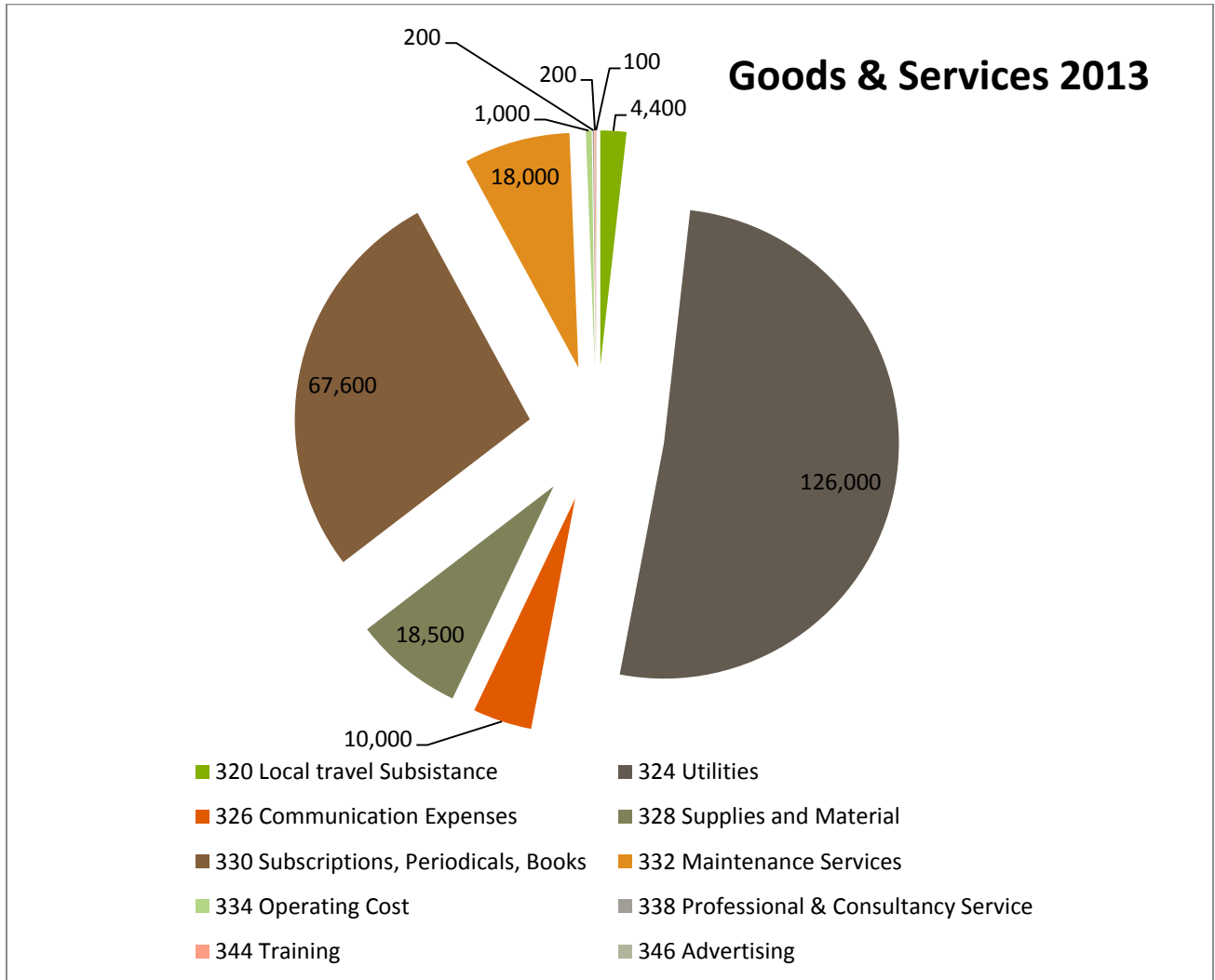
An Archives Development initiative was undertaken in conjunction with the Anguilla Archaeological and Historical Society under a grant from the British Library's Endangered Archive Programme (EAP). Two consultants in the persons of heritage specialist/archivists Messrs Andy Pearson and Ben Jeffs spent two months on the island on an assignment as an initial exercising in the preservation of historic documents as well as the starting a project of digitization and archival cataloguing. The project which took place at the Parliamentary Building and which involved one member of staff of the department of Library Services realized the digitization of the Beacon Newspaper. Library Assistant Ms Anthea Roach was assigned to the project with a view to continuing the work of digitizing once the project lifespan was over.



5. Financial Summary



5. Financial Summary



The portion of library's budget allocated to goods and services for 2013 amounted to EC\$246,000. Our expenses amounted to EC\$224,388.89. Most the library's budgetary allocation was spent on utilities followed by subscriptions, periodicals and books. The library collected \$7,684.36 in revenue for user fees and fines that include internet access, DVD subscriptions, photocopying, computer printouts, replacement cards and overdues.



6. Challenges, Future Directions



6. Challenges, Future Directions

The upkeep of the Library's physical plant is an on-going challenge. The issue of security is one such challenge; this is made even more difficult in light of the budgetary constraints under which the department continues to operate. It is, however, a challenge that must soon be met head on. Maintenance of the air conditioning systems takes place quarterly and frequent interventions take place to ensure the plumbing continues to work effectively. The department continues to be served by two cleaners who continue to ensure the work environment is kept in as pristine a state as possible.

The Department of Library Services continues to face a number of challenges:

Security – The issue of security includes general surveillance and the potential for unauthorised access.

General Maintenance – As the physical plant continues to age maintenance demands increase, air conditioning, plumbing, electrical, the fire alarm system is presently not functioning. The carpets that have been in place since the dedication of the buildings now need to be replaced. The building also suffers from several leaks which threaten resources, equipment and furnishings within the ICT Lab and elsewhere in the building.

The hope is that the financial situation will improve sufficiently to allow for increased budgetary allocations thus permitting these challenges to be addressed. This would no doubt lead to an improved working environment and also cover the costs of replenishing resource collections. The new ICT Lab needs accessories like printers and software to maximize its use. Services must be updated to adapt to the changing needs of customers as they become familiar with the growing variety of ICT devices on the market. The website, which is still under construction, must come on stream and is vital not only as a 24/7 bridge to digital resources but also to assist with the preservation of unique but vulnerable local records.

The commitment and support of the Ministry of Education is reassuring and despite the challenges the department will continue to strengthen connections with the community it serves and embrace innovative initiatives for programming and collection building.

APPENDIX 1

SOURCES OF SUPPORT

The following individuals and organisations made various donations to the library in 2013 to enhance collections, services or programmes. All inputs of time, energy, skills, funds and other contributions are greatly appreciated as they helped to maintain services or build collections.

Sponsorship & Contributors (CLASP)

Department of Disaster Management (DDM)

Anguilla Electricity Company (ANGLEC)

National Bank of Anguilla (NBA)

Ashley & Sons Supermarket

Cuisinart Resort & Spa

Anguilla Fire & Rescue Department

Anguilla Emergency & Ambulance Service

Sunset Homes

J W Proctors

Social Security Board

Best Buy Supermarket

Unique Supermarket

Kevin Paul

Sponsorship (Other)

EducationUSA

Dan & Blythe Brown

Networking

Ministry of Social Development

Albena Lake Hodge Comprehensive School

Department of Social Development

Education Department

Department of Disaster Preparedness

Department of Statistics

Anguilla Archaeological & Historical Society

Department of Information, Technology and E-Government Services (DITES)

Teachers' Resource Centre

Department of Youth and Culture

Open Campus UWI

The Media

Department of Environment

OECS Secretariat

Video Dynesty

Volunteers and Resource Persons

Mary Chewning

Shauna-Kae Lake

Raemisha Petty

Tirichmir Gumbs

Marla Hughes

Artesha Richardson

Mia Hughes

Gina Grell

Keithstone Greaves

Kennisha Busby

Sharnice Richardson

Phoebe Coppin

Markeve Hughes

Shellifa Wade

Kristina Davis

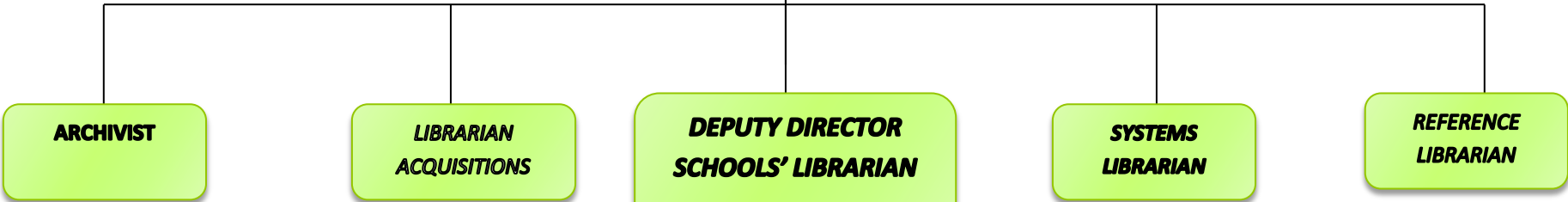
James Fleming

Information Resources

<i>LIME</i>	<i>Iris & Raymond Moro</i>
<i>Montague Kobbe</i>	<i>Gayla Day</i>
<i>Karen York</i>	<i>Melissa Harrigan</i>
<i>Michael Meade</i>	<i>George Eyster</i>
<i>Suzanne Bertman</i>	<i>Stephanie Ussyk</i>
<i>Charlotte Berglund</i>	<i>Alphonsene Williams</i>
<i>Sally Shepherd</i>	<i>Brenda Hodge</i>
<i>Katarina Mard</i>	<i>Catherine Mclaughlin</i>
<i>Michael Matthew</i>	<i>Walter K Oliver</i>
<i>Bill Hennessey</i>	<i>Mr & Mrs Henry Meyers</i>
<i>Giovanna Etkin</i>	<i>Marisol Alfonso</i>
<i>Kathy Koski</i>	<i>Kim Coburn</i>
<i>Mr Brooks</i>	<i>Darlene Lake</i>
<i>Ellen Mickelson</i>	<i>Donna Golkin</i>
<i>David Gorie</i>	<i>Sarah Harrison</i>
<i>Leontine Weekes</i>	<i>Mr & Mrs William Harrison</i>
<i>Cameron Connolly</i>	<i>Ross Guishard</i>
<i>Carol Gilbert</i>	<i>Mrs Leon Robin South</i>
<i>Frankie & Leona Claxton</i>	<i>Tanya Clarke</i>
<i>Jessica Connor</i>	<i>Robert Conrich</i>

APPENDIX 2 DEPARTMENT OF LIBRARY SERVICES – ORGANISATIONAL CHART

DIRECTOR



SENIOR LIBRARY ASSISTANTS

EXECUTIVE SECRETARY

LIBRARY ASSISTANTS

LIBRARY ATTENDANT

CLERICAL OFFICER

CLEANERS

GARDENER

**SECURITY OFFICER
PORTER/DRIVER**

